

RESILIENCE IN A COVID19 WORLD

Exploring health and safety measures taken by and for 'essential services' workers throughout Australia's COVID-19 crisis, and how their contributions affect personal and organisational resilience.



the culture effect



Dear Safety Managers,

We invite your organisation to participate in our COVID-19 work, health and safety study into the efforts taken for and by 'essential' workers to deal with the threats posed by COVID-19. The project is a collaboration between Griffith University and QUT, and draws together a multi-disciplinary team of experienced researchers. Our aim to contribute to COVID learning and the creation of resilience during both the crisis and in future. The project will run for the duration of the COVID-19 shutdown and re-opening measures.

What's this project about?

Specifically, the focus is on researching the ways essential workers respond to the safety risks they are confronting during the COVID-19 crisis: the way organisations adapt and innovate, and how workers experience and respond directly to various health and safety challenges. We are seeking support from your organisation.

Especially, we are targeting those 'essential' organisations that will continue operating throughout periods of lockdown, who have people working at (and sometimes over) the boundary of safety. Currently, we have successfully engaged organisations from construction, agribusiness, transportation, and healthcare.

We appreciate this is a demanding time for everyone, so have developed a range of participation options for you to consider. Each option will enable us to answer different research questions and collect different types of data that may be of use to you in your role managing safety, for your organisation, and its workforce.

How will this project assist you?

We plan to provide a fast turnaround on data collected, to enable your decision making and quickly to provide you with up-to-date information that you can act on to assist your workers. These will be short organisation-specific reports or briefings based on the data at hand at that time. We will also disseminate general findings from across all participating people and organisations every 2-4 weeks.

What ways can you participate?

The options listed below, and we ask organisations to simply select how they wish to be involved. Workers will participate by twice-weekly SMS messages. There will be occasional surveys and short interviews if you select these options. Safety managers will be asked to participate in short interviews in the course of the project. Throughout, we will target our different groups with questions specific to their type of work. Your personal and organisational privacy will be maintained throughout this project, with all information de-identified in our reports.

What else?

We are working with industry experts and the Griffith Marketing Lab, to look at ways to action our findings. Once social distancing measures are lifted, we will run an end of project Post-COVID event to share and learn from each other and all participants. At this stage we have no special funding for this project, however we would appreciate any financial contributions/support. The project has been through ethical review at Griffith University and we will adhere to their requirements.

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Queensland
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Research Participation Options

Option 1: Safety manager interviews

Fortnightly to Monthly

15-minute phone interviews to identify COVID planning and response experiences.

Option 2: SMS poll with participant workers/ professionals

Weekly

1-2 SMS poll per week to in-scope workers/ professionals to obtain risk ratings and obtain short 'Twitter' style qualitative data regarding emerging hazards and adaptations.

Option 3: Pulse survey with participant workers/professionals

Monthly to once every Two Months

Short 5-minute survey consisting of targeted questions to elicit information from different levels/positions

Option 4: Worker/professional interviews

Monthly to once every Two Months

15-minute phone interviews to identify COVID planning and response experiences

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